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Happy Journey Travel & Tours LLC

Your Trusted Partner in Travel and Hospitality

Company Profile

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Table of Contents

Introduction 01

About Us 02

Vision & Misson &Values 03

Why Choose Us? 04

Message from the Founder 05

Core Services 06

Leisure and Holidays 07

Hajj & Umrah 10

Our Leading-Edge Technology 11

Customer Care 11

Our Skilled Team 12

Contact us 13

Introduction

The travel and tourism industry plays a vital role in connecting people, cultures, and businesses across the globe. In the heart of **Abu Dhabi, UAE,** our travel management company is dedicated to redefining travel experiences with seamless, efficient, and personalized solutions.

As a trusted name in **Abu Dhabi's** travel industry, we are committed to making every journey extraordinary, ensuring that our clients explore the world with confidence and ease.

About **Us**

Happy Journey Travel and Tours LLC is a premier travel management company based in Abu Dhabi, UAE. With a commitment to excellence and a customer-centric approach, we specialize in providing bespoke travel solutions for individuals, corporates, and luxury travelers. As an ICV-certified organization, we take pride in our ability to deliver world-class services while contributing to the local economy.

Vision:



To be the most trusted and innovative travel partner, offering seamless and luxurious travel experiences across the globe.

Mission:



To provide high-quality, customized travel solutions tailored to client preferences. To ensure seamless travel planning with state-of-the-art technology and a dedicated team. To offer world-class private jet

02

Why **Choose Happy Journey Travel** and Tours LLC?

- **Expertise & Excellence**

  With a team of seasoned professionals, we offer seamless travel solutions tailored to our clients' needs.

- **ICV-Certified**

  We align with UAE's economic growth by enhancing local value creation.

- **Global Network**

  Strong partnerships with leading airlines, hotels, and service providers.

- **24/7 Customer Support**

  Dedicated travel consultants ensure hassle-free experiences.

- **Luxury & Privacy**

  Exclusive access to premium services, including private jet charters and VIP experiences.



Message from the **Founder**

At our travel management company, we believe that travel is more than just moving from one destination to another—it is about experiences, connections, and creating lasting memories. From the very beginning, our mission has been to redefine travel by offering seamless, innovative, and personalized solutions that cater to the diverse needs of our clients.

With **Abu Dhabi** as our home, we are proud to be at the heart of a global travel hub, providing world-class services that reflect the **UAE's** commitment to excellence and hospitality. Whether for business or leisure, our team is dedicated to delivering unmatched travel experiences, ensuring comfort, efficiency, and peace of mind every step of the way. I extend my gratitude to our valued clients, partners, and dedicated team members who have contributed to our journey of success. Together, we will continue to advance the travel experience and set new standards in the industry.



Core**Services**

- **Corporate Travel Management**
  End-to-end business travel solutions
  Exclusive deals and corporate rates
  VIP concierge services

- **Luxury Private Jet Charter**
  On-demand private jet rentals with a fleet of premium aircraft
  Personalized, secure, and luxurious travel experiences
  Global connectivity with 24/7 flight support

- **Leisure & Holiday Packages**
  Customized international and domestic tour packages
  Exclusive honeymoon, family, and adventure tours
  Hotel bookings, cruise trips, and luxury accommodations



- **B2B Travel Solutions**
  Wholesale travel services for agents and corporate partners
  Competitive pricing on airline tickets, hotels, and transfers
  White-label solutions and API integration for travel agencies

- **VIP & Concierge Services**
  Personalized itinerary planning
  Luxury transportation and limousine services
  Exclusive access to global events and experiences

- **MICE (Meetings, Incentives, Conferences, and Exhibitions)**
  Tailor-made solutions for corporate events and incentive tours
  Event planning, logistics, and execution
  Large-scale conference and exhibition travel arrangements

Retail Travel Services

- From airline tickets to personalized tours, we cater to individual travelers with ease and efficiency through our user-friendly platform.

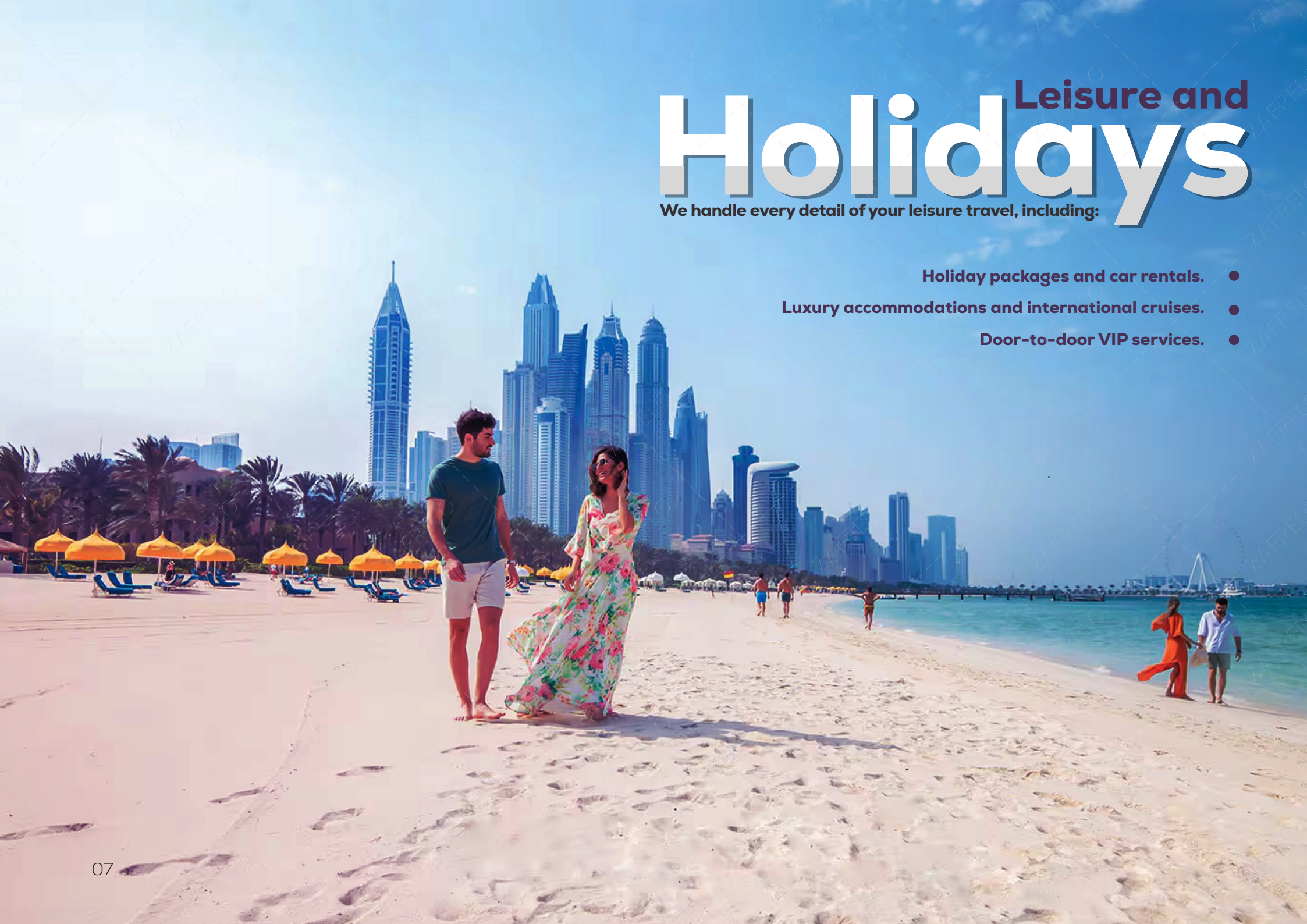




Group Events Logistics & Services

We specialize in managing large-scale events, offering:

- Bulk flight and hotel bookings.
- Visa processing and venue arrangements.
- Customized itineraries for MICE (Meetings, Incentives, Conferences, Exhibitions).



Leisure and Holidays

We handle every detail of your leisure travel, including:

- **Holiday packages and car rentals.**
- **Luxury accommodations and international cruises.**
- **Door-to-door VIP services.**

VIP Services

Our VIP services include:

- **Private jet and helicopter transfers.**
- **Luxury limousines and chauffeured cars.**
- **Exclusive access to VIP lounges and personalized assistance.**





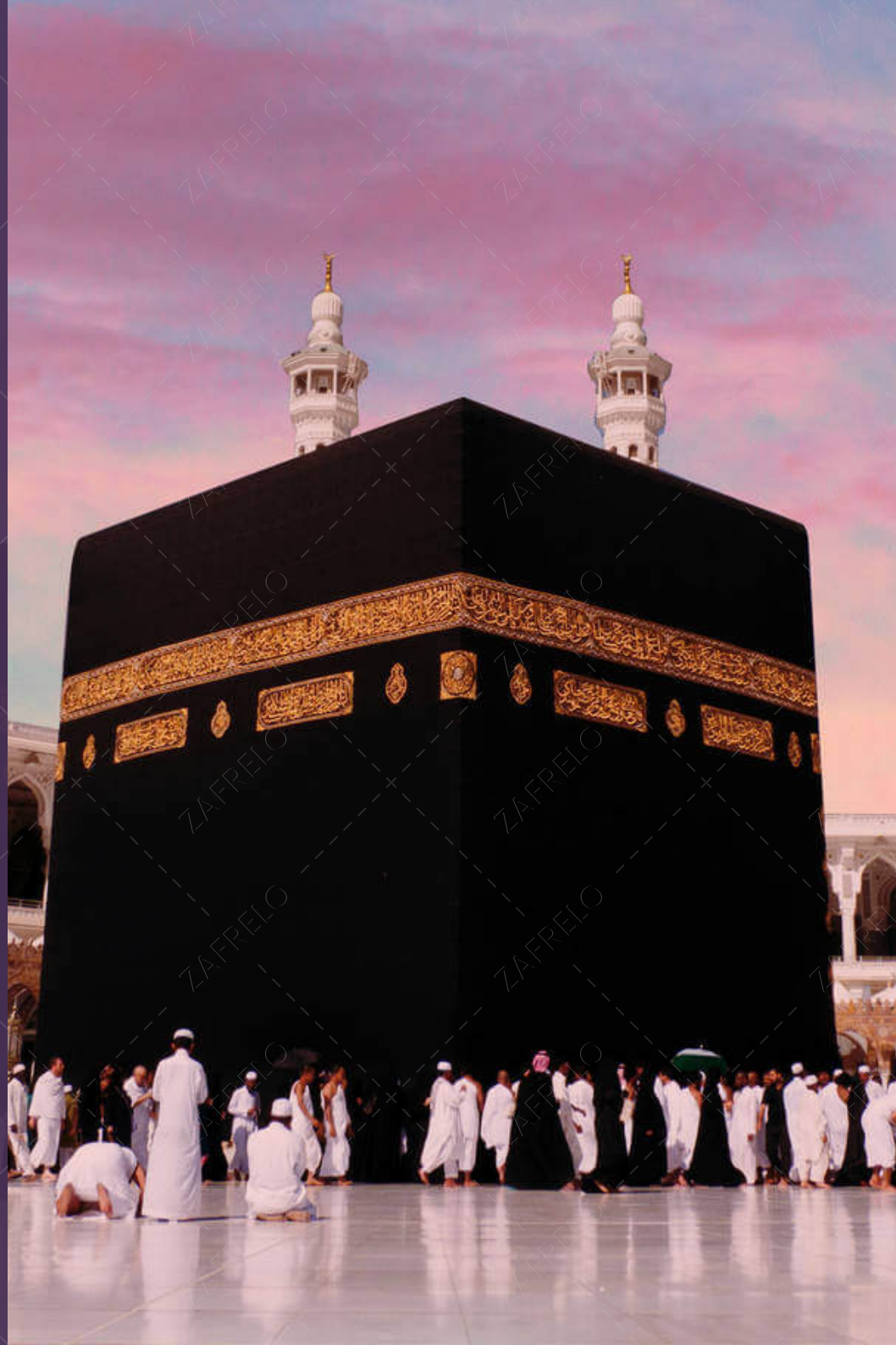
Transportation & **Concierge Services**

- **Modern fleet with GPS and speed monitoring.**
- **Luxury bus services with first-class amenities.**
- **Concierge services for dining, events, and lifestyle management.**

Hajj &**Umrah**

We combine authenticity with innovation while celebrating true Emirati values and traditions. Driven by our deeply rooted origins and commitment to delivering the highest standards of service, we have successfully distinguished ourselves in the world of hospitality by designing special Hajj and Umrah packages, and organizing Hajj and Umrah groups. We have consistently moved towards evolution and excellence in Hajj and Umrah services to ensure the best possible experience during the pilgrimage. Forged with mutual trust, We have built a vast network of clientele and strong relationships that include; citizens, residents, and high ranking governmental and private institutions. We provide our clients with everything they need in the most efficient and suitable manner through partnerships with key Saudi Arabian companies, hospitality facilities, and luxurious hotels in the Holy Lands. Our permanent representatives in Makkah and Medina deliver our promise of convenience and excellence. Additionally, our designated staffs are also on hand to welcome clients in KSA's airports to facilitate seamless Hajj and Umrah procedures for them. We offer specialized Hajj and Umrah packages, including:

- **Airline ticket booking**
- **Providing and booking private jets.**
- **Organizing tours to the holy sites in Makkah and Medina.**
- **Organizing tours for scientific and historical purposes to key cities and locations around KSA, including shopping and entertainment trips to Jeddah, and recreational trips to Abha.**
- **Administrative and technical staff, medical services and religious guidance teams are available throughout the trip.**
- **Availability of different modes of transportation including private cars, VIP cars, Limousines, and modern buses.**
- **Escort services from VIP lounges in UAE and KSA airports.**
- **VIP services and special services for people of determination.**
- **Support services for Hajj and Umrah travelers throughout their visit.**



Leading-**Edge Technology**

Our online booking engine features:

- Real-time fare comparisons.
- Customizable travel policies.
- Seamless integration with offline agents.





Customer**Care**

We prioritize customer satisfaction through:

- 24/7 multilingual call center support.
- Transparent complaint management.
- Personalized attention and tailored solutions

Our**SkilledTeam**

Our success is driven by a team of highly skilled professionals who bring expertise, dedication, and innovation to the travel industry.

- Travel Consultants: Our experienced travel advisors specialize in curating personalized itineraries, handling bookings, and providing expert recommendations to ensure a smooth and enjoyable travel experience.
- Corporate Travel Specialists: Dedicated to managing business travel with precision, our corporate travel experts coordinate flights, accommodations, and logistics to optimize efficiency and cost-effectiveness for our clients.
- Customer Support Team: Available around the clock, our customer service professionals provide prompt assistance, ensuring our clients receive the support they need before, during, and after their trips.
- Visa & Documentation Experts: Navigating travel requirements can be complex, but our visa specialists streamline the process, handling all necessary documentation and approvals with accuracy and efficiency.
- Logistics & Operations Team: From ground transportation to group travel coordination, our operations team ensures the smooth execution of all travel-related services with attention to detail and professionalism.
- Technology & Innovation Team: We embrace the latest advancements in travel technology, and our IT experts work tirelessly to integrate innovative solutions that enhance the booking process and customer experience.

For expert **travel planning and memorable experiences,** contact us today.

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